

Course Plan

Diversity, Cultural Awareness and Inclusion: working cross-culturally

During this 20-hour course, we will:

- Become aware of unconscious bias
- Understand diversity and cultural differences
- Develop cultural awareness
- Learn to communicate cross-culturally
- Develop inclusive practices
- Share experiences and learn with/from a multicultural group

| Day 1 | |
|---------------|--|
| Time | Activity |
| 9.30 – 9.35 | Introducing the course |
| 9.35 – 9.50 | Group agreement for the week |
| 9.50 – 10.00 | Ice-breaking activity |
| 10.00 – 10.30 | Warm up activities (team building, diversity and cultural awareness) |
| 10.30 – 11.00 | Definitions and Introducing the topic/s |
| 11.00 – 11.15 | Break |
| 11.15 – 11.50 | Recognising and Challenging our unconscious bias – Discussion and |
| | Activities |
| 11.50 – 12.30 | What is diversity and why does it matter in our work-place? |
| 12.30 – 12.35 | Break |
| 12.35 – 13.15 | How can we incorporate diversity in our work-place? |
| 13.15 – 13.30 | Reflections, feedback and plan for tomorrow |

| Day 2 | | |
|---------------|---|--|
| Time | Activity | |
| 9.30 – 9.45 | Intro round with new facilitator | |
| 9.45 – 10.00 | Ice-breaking activity | |
| 10.00 – 10.30 | Introducing today's topics: Cultural Awareness, Understanding | |
| | Differences and Multicultural Environment | |
| 10.30 – 10.50 | Break | |
| 10.50 – 11.30 | Exploring Cultural Awareness | |
| 11.30 – 12.10 | Exploring Understanding Differences | |
| 12.10 – 12.25 | Break | |
| 12.25 – 13.00 | Exploring Multicultural Environment | |
| 13.00 – 13.30 | Check out round – key learning points from today's session | |



| Day 3 | |
|---------------|---|
| Time | Activity |
| 9.30 – 9.50 | Ice-breaking activity |
| 9.50 – 10.00 | Recap from yesterday |
| 10.00 - 10.20 | Warm up activities |
| 10.20 – 11.00 | How to promote Diversity and Inclusive Practice in your classroom |
| | through activities, games and specific exercises – part 1 |
| 11.00 – 11.15 | Break |
| 11.15 – 11.50 | How to promote diversity and Inclusive Practice in your classroom |
| | through activities, games and specific exercises – part 2 |
| 11.50 – 12.30 | Cross-cultural Communication |
| 12.30 – 12.35 | Break |
| 12.35 – 13.15 | Dealing with conflicts caused by cultural misunderstandings and |
| | clashes |
| 13.15 – 13.30 | Reflections, feedback and plan for tomorrow |

| Day 4 | |
|---------------|--|
| Time | Activity |
| 9.45 | Meet outside Gwest to then travel together to the Migration Museum |
| 11.20 – 13.00 | Migration Museum Visit (or other relevant museum) |
| 13.00 – 13.45 | Post-visit discussion and coffee |

| Day 5 | | |
|---------------|--------------------------------------|--|
| Time | Activity | |
| 9.30 - 9.50 | Ice-breaking activity | |
| 9.50 – 10.30 | Recap on what has been learnt so far | |
| 10.30 – 11.00 | Break | |
| 11.00 – 12.15 | Visit -speaker and Q&A | |
| 12.15 – 12.20 | Break | |
| 12.20 – 13.00 | Reflections and Actions for change | |
| 13.00 – 13.30 | Feedback and Certificates | |



Facilitators

Laura Marziale

Laura has extensive experience in community development, community education, working with migrants in London and non-formal learning. She worked for 9 years at the Migrants Resource Centre managing the community education and employability services. She has also worked for 2 years (finishing in July 2016) at Action for Refugees in Lewisham managing a supplementary school for children aged 4 to 11. She is currently working 3 days per week at Renaisi where she manages a team of bilingual parent advisors working in different schools in Islington and Hackney. She has a Masters in Anthropology of Media from SOAS and a degree in African Studies from the Istituto Universitario Orientale in Naples. She lived and worked in Tanzania and South Africa managing edu-tainment projects mainly using the media and in particular drama.

Marina D'Arco

Marina has worked for a variety of charities over the past 25 years both behind the scene in fundraising and project management and directly with vulnerable people, particularly single parents, migrants and those who are homeless to help them integrate in the UK.

She has delivered training in Confidence Building, Employment Skills and Integration to parents and refugees of many backgrounds.

A mother of two grown up mixed race daughters, she has travelled extensively around the world, mainly in Africa.